

LEARNING OBJECTIVES

- Select a process and establish process improvement objective
- Organize the “right” team
- Flow chart the current process
- Simplify the process and make changes
- Develop a data collection plan and collect baseline data
- Is the process stable? Capable?
- Plan to implement the process change
- Test the change and collect data
- Is the modified process stable?
- Did the process improve?
- Standardize the process



BASIC TOOLS FOR PROCESS IMPROVEMENT

A series of actions used to identify, analyze, and improve existing processes within an organization to meet new goals and objectives. These actions follow a specific methodology and strategy to create successful results. This seminar is a three day program tailored specifically for your organization. The program gives individuals and teams an understanding of basic process improvement and includes a 14-step guide for process improvement, and the forms and tools needed to implement a process improvement program.

CALL TODAY!

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