

# SIX SECRETS TO THINKING ON YOUR FEET

COMMUNICATION  
SKILLS

Have you ever hung up the telephone or walked away from a conversation thinking—I wish I said...instead? This seminar teaches your workforce how to think effectively on their feet. By the end of this workshop your employees will have the tools and techniques to think and speak in a short amount of time without getting flustered and adapt strategies on the go. Your employees will be calm and effective. They will learn the secrets of how to manage on the spot conflict confidently, prevent communication problems, and become better communicators.

**Class Format:**  
On-site & Virtual

## IN THIS COURSE, YOU WILL:

- Recognize effective communication
- Use the six secrets to communicate and adapt on the go
- Build confidence in answering questions
- Handle situations when you are put on the spot
- Understand how to communicate with others who are different than you

[www.elevate4success.com](http://www.elevate4success.com)



**ENROLL  
TODAY!**

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