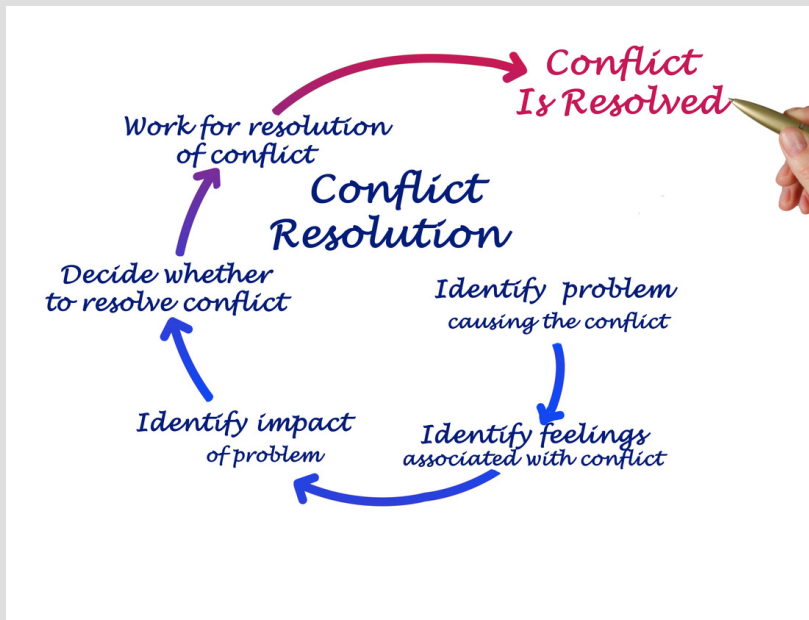


CONFLICT RESOLUTION & NON-COERCIVE APPROACHES TO CONFLICT MANAGEMENT

Understand how to prevent conflict from escalating to violence



Elevate's **Conflict Resolution & Non-Coercive Approaches to Conflict Management** seminar is designed to teach participants how to effectively communicate and satisfactorily resolve disputes in a way that expands people's awareness and understanding of how to achieve their goals without undermining others. Learners will walk away with a better understanding of conflict resolution and will leave with practical application tools to respond to and manage conflict as it applies to their work. This course is eligible for 3 CEU credit hours.

Class Format
On-site/virtual

CALL TODAY!

Julie Burns

(646) 416-6441

julie@elevate4success.com

ELEVATE



www.elevateBDG.com

www.elevate4success.com

LEARNING OBJECTIVES

- Understand conflict and how it relates to aggression
- Identify the three types of conflict and what they look like in the workplace
- Stages of conflict and how they evolve
- Discover your personal style of conflict resolution
- How to avert a crisis through effective communication