



Understanding Special Needs

Overview

In Elevate's Understanding Special Needs training, participants will learn general information about what the ADA classifies as special needs and protected classes, and the impact of ADA rulings on case managers and their clients. Learners will walk away with a better understanding of ADA rules for people with special needs. This course is eligible for 3 CEU credit hours.

Learning Objectives

- Americans with Disabilities Act (ADA)
- Impact on homeless clients
- Case Management
- Stress Management for People with Special Needs

Course Agenda

Module 1: Outline

- Americans with Disabilities Act (ADA)
 - What is the ADA?
 - What is a disability?
 - Which of these are protected under the ADA?
 - Which of these are likely to be special needs which will impact homeless clients?
- Case Management
 - Factors to address
- Types of Special Needs
 - Sensory/Physical Impairment/Disability
 - Mental Health and Addiction
 - Gender Identity and Sexual Orientation
 - Language and Cultural
- Stress Management for People with Special Needs
 - Positive vs Negative Stress